



Standardising processes; ensuring mapping to ISO 31000 compliance.

- A world-class framework that enables clients to manage risk and hazard process and workflows, determined by any strategic or operational business rules.
- Identification through analysis, evaluation, treatment and monitoring to reporting



Embedding continuous quality improvement into key processes. Stimulate the continuous improvement process and provide rich evidence for lessons learned, spanning areas of:

- Compliments & Complaints
- Suggestions
- Consumer feedback
- Recognitions
- Quality Improvement Planning



Managing your most valuable asset – your staff Your Human Resources system to assist manage;

- Biographical and Contact Details
- Job Movements
- Credentials
- Training & Education
- Health & Safety Profiling
- Allergies & Immunisations
- Performance Appraisals
- Performance Management
- Leave Processing
- Company Assets



Real time data capture via remote devices. Apps enabling simplified access for:

- Compliance App – tailored forms for streamlined data capture of your compliance events. Includes the ability to access Policies & Procedures while in the field.
- Client Form App – Provide updated client information as it occurs
- HR App - quick access to personal actions, reminders, meetings, leave, assigned surveys/audits.



Knowing what you need to know when you

- Tools to manage and trigger reminders and alerts for events, tasks/actions and checklists
- Dynamic, powerful action capability that ensures your 'To Do' items are managed
- Email and SMS notifications are in place for any nominated event
- Business rules driven critical events monitoring and escalations.

Platform Overview



Knowing what you do: Understanding, documenting and managing organisational processes and controls. Providing a framework for integrated governance spanning areas such as:

- Organisation Hierarchy, Roles & Responsibilities
- Committee Management
- Operational Plan/Corporate Compliance Register
- Corporate Calendar
- Procurement Process
- Purchasing/Asset Controls & Approvals
- Corporate Social Responsibility
- Environment Footprint



Doing What you say: monitoring for compliance of:

- Incidents, Accidents & injuries
- Infection Control
- Chemical Compliance
- Policies & Procedures



Knowing what to do - interpreting the regulations, standards, contracts and agreements. Addressing auditor needs and reporting as required.

- Integrate with any Standards you adhere to
- Gap analysis prior to an audit/inspection
- Provide documented evidence of meeting specified standards and outcomes



Caring for members of your community (e.g. clients, residents, wait list, relatives, visitors, volunteers, suppliers, contractors, agencies, board members)

- Profile those in your community
- Manage associated compliance
- Manage credentials, licenses and insurance requirements



Simple flexible survey tool to:

- Customisable audits and surveys
- Link to quality standards and outcomes
- Audit any area of the business and benchmark results
- Set thresholds and benchmark
- Manage, track and report on inspections, audits and surveys.
- Provide statistical analysis plus qualitative data
- Link to quality standards and outcomes
- Integrate events and actions back to nominated inspections/audits.



Doing What you Say – keeping on top of your tasks and actions to do list

Reduce the compliance burden

- Knowing What You Do
- Knowing What To Do
- Doing What You Say
- Saying What You Know

